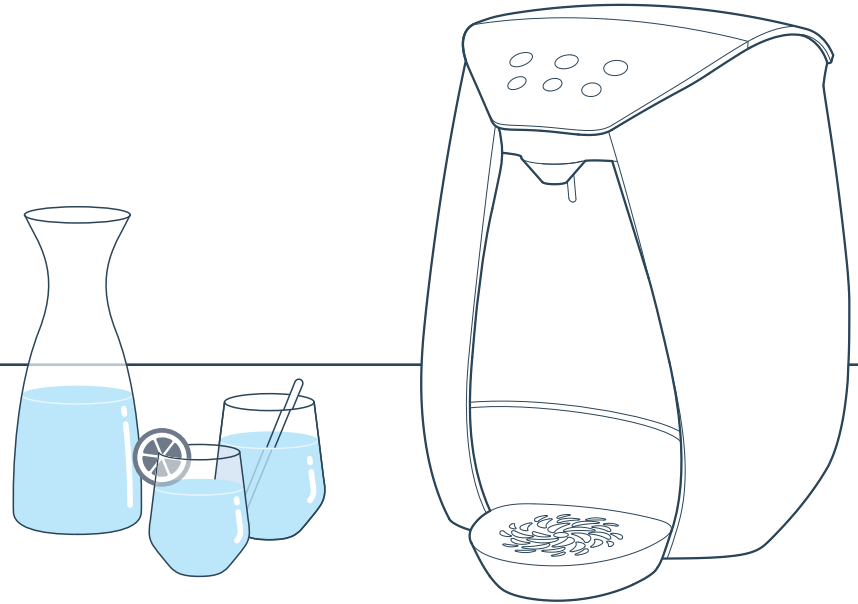


# Water Bar

## User Guide



Model WDC-E-032  
US

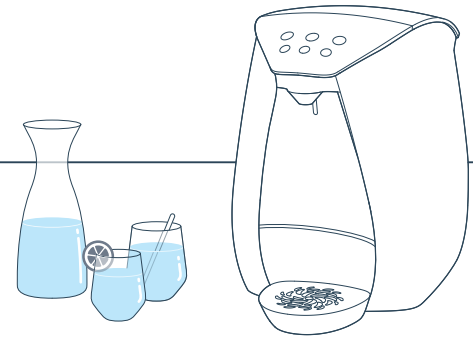
# Welcome Aboard

Thank you for making us part of your life.

We're delighted that you now have the Water Bar installed in your home.

With the Water Bar, you and your family can enjoy instant, triple filtered, boiling, chilled and mixed water on tap, at the touch of a button.

Happy Hydration from Strauss Water!

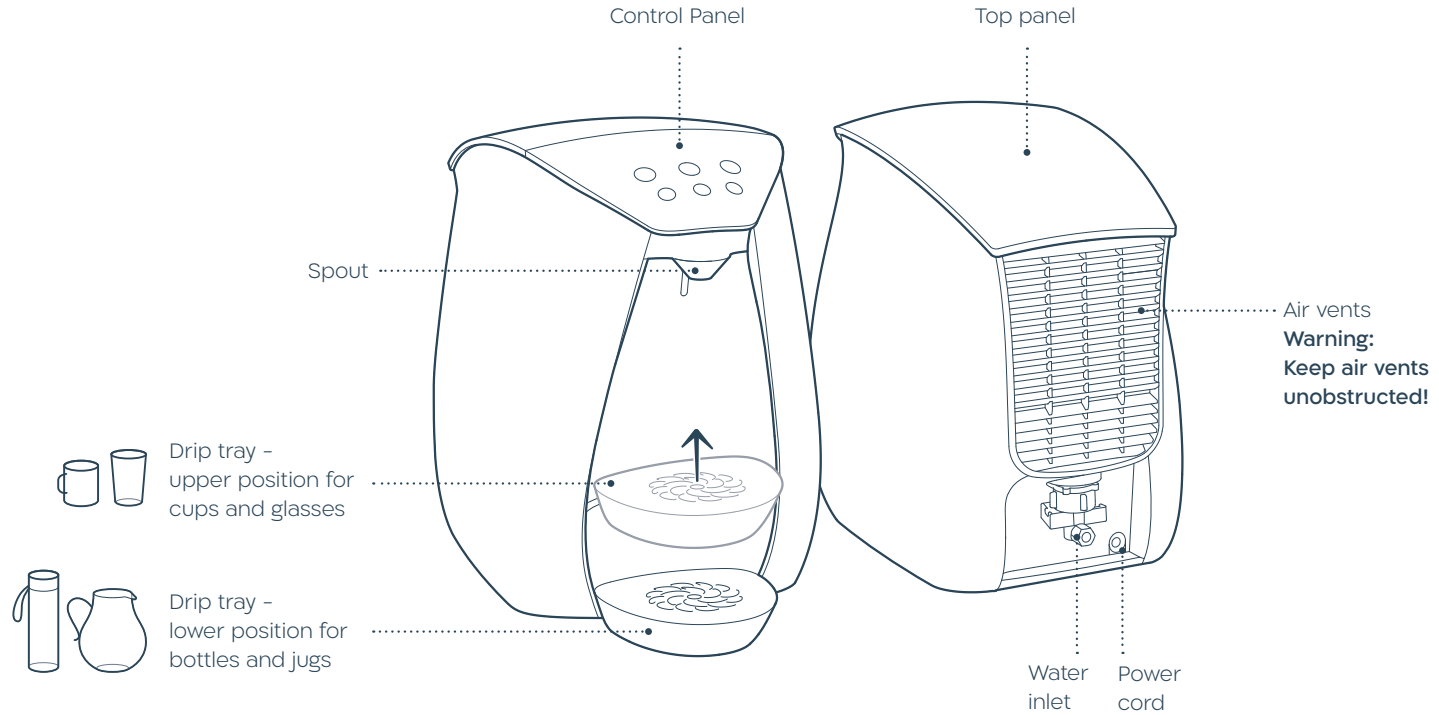


## Table of Contents

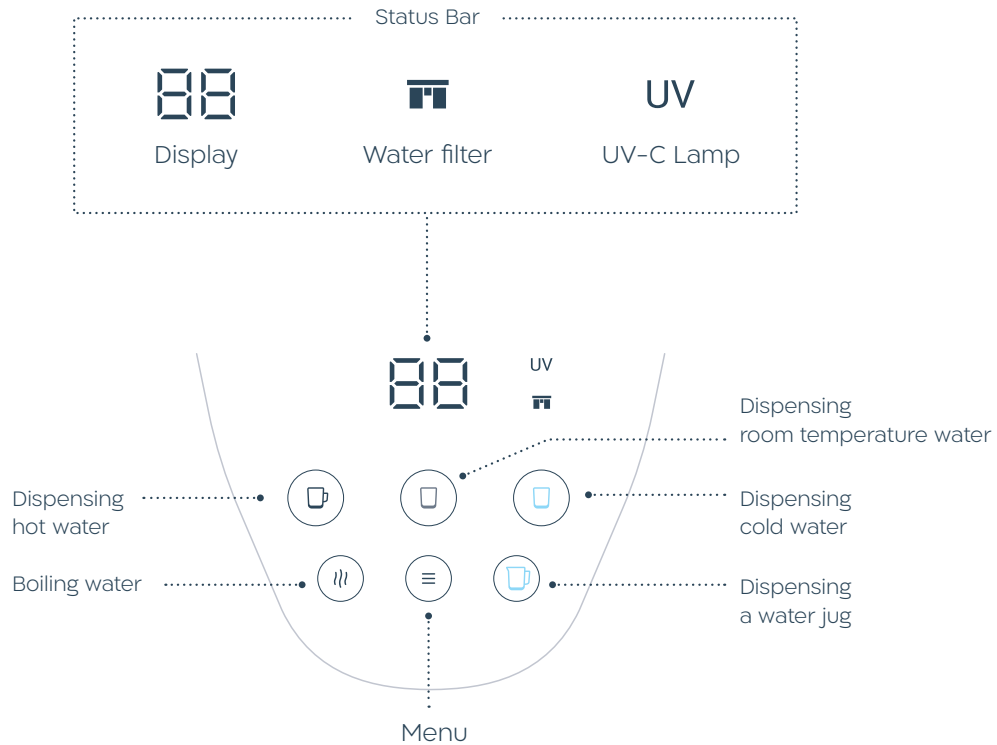
Unboxing and installation.....	4-6	Maintenance and Routine Care.....	20-25
General Overview .....	4	Water Filter and UV-C Lamp Replacement.....	20
Control Panel.....	5	Replace the Water Filter .....	20-21
Choosing a Suitable Location for your water system .....	6	Flushing the New Water Filter.....	22
 		Replace the UV-C lamp.....	23-24
<b>Using the Water System .....</b>	<b>7-10</b>	Keeping Your Water System Clean .....	25
Dispensing Cold/Hot Water.....	7	Emptying and Cleaning the Drip Tray .....	25
Dispensing Room Temperature Water .....	8	 	
Dispensing a Jug of Cold or Hot Water .....	8	<b>Using the Settings Menu .....</b>	<b>26</b>
Boiling Water .....	9	<b>Important Safety Information .....</b>	<b>27</b>
Dispensing Water at room temperature or Hot Water in Child Lock Mode.....	10	<b>Declaration of Conformity .....</b>	<b>27</b>
 		<b>Performance Data Sheet .....</b>	<b>28</b>
<b>Personalising Your Water System.....</b>	<b>11-19</b>	<b>Safety Instructions .....</b>	<b>29</b>
Entering the Settings Menu .....	11	<b>Technical Data.....</b>	<b>30</b>
HC Setting the cold, Room Temperature, and hot water temperatures .....	12-14	<b>Troubleshooting.....</b>	<b>31</b>
CS Setting preset autofill volumes .....	15-16		
ES Enable or disable Energy Saving .....	17		
SO Enable or disable the Water Bar sounds .....	18		
CL Enable or disable Sleep Mode .....	19		

# Unboxing and installation

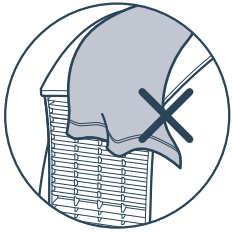
## General Overview



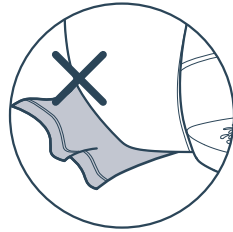
## Control Panel



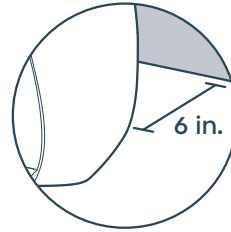
## Choosing a Suitable Location for your water system



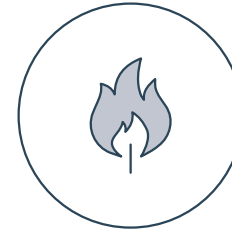
Ensure air vents are not obstructed



On a firm surface (not on soft materials)



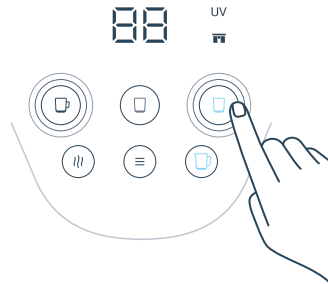
Keep at least 6 inches (15 cm) from the wall





Keep at least 12 inches (30 cm) away from hobs, stoves, or other heat sources

## Using the Water System

### Dispensing Cold/Hot Water



### Manual Water Dispensing



Place your cup on the drip tray. Press and hold the **Cold Water**  or **Hot Water**  button until the desired volume is dispensed, then release the button.



#### **Note:**

You must set the preset autofill volume before dispensing hot water.


### Dispensing a Preset Autofill Volume

Press the **Cold Water**  or **Hot Water**  button to start dispensing. The water will stop automatically once the preset volume is dispensed. Press any other button to stop dispensing at any time.

For instructions on adjusting the preset autofill volumes, see pages 15–16 .

## Dispensing Room Temperature Water



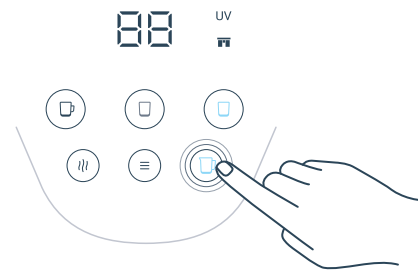
Press the **Room Temperature**  button to start dispensing. The water will stop automatically once the preset volume is reached.


Press any other button to stop dispensing at any time.

Room temperature water can only be dispensed using the preset autofill function.

For instructions on adjusting the preset autofill volume for room temperature water, see pages 15–16.

## Dispensing a Jug of Cold or Hot Water

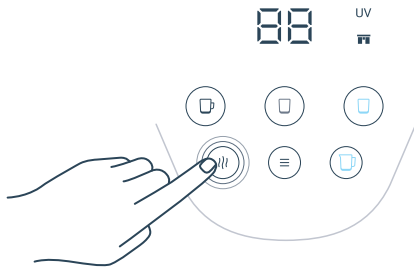


Press the **Cold Jug**  button to start dispensing. The water will stop automatically once the preset volume is reached.

Press any other button to stop dispensing at any time.

For instructions on adjusting the preset autofill volume for a jug, see pages 15–16.

## Boiling Water



Press the **Boiling Water** (🌀) button. The button will flash while the water is boiling and turn solid red once the water has boiled.

### Note:

If the hot water temperature is too low, the **Room temperature Water** (📄) or **Hot Water** (📄) buttons will be dim, and you will not be able to dispense a cup of ambient or hot water.

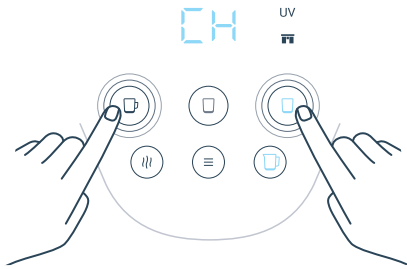
To heat the water, press the **Room temperature Water** (📄) or **Hot Water** (📄) button.



The button will flash while the water is warming up and turn off once the water reaches the preset temperature.

If the water temperature drops below the boiling point, the **Boiling Water** (🌀) button will turn off.



## Dispensing Water at room temperature or Hot Water in Child Lock Mode

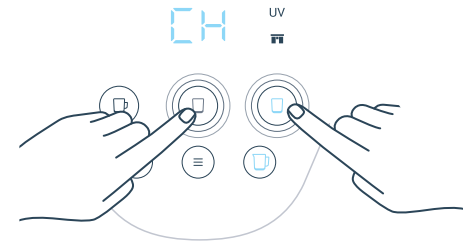
If you try to dispense ambient or hot water while Child Lock mode is active, the display will show 'CH' and a warning beep will sound.



To dispense hot water while Child Lock mode is active, press and hold both the **Hot Water**  and **Cold Water**  buttons simultaneously.

To dispense a preset autofill volume of hot water, release both buttons simultaneously.

To dispense hot water freely, release the **Cold Water**  button and continue holding the **Hot Water**  button .



To dispense water while '**Child Lock**' mode is active, press and hold both the **room temperature Water**  and **Cold Water**  buttons simultaneously.

To dispense a preset autofill volume of **room temperature water**, release both buttons simultaneously.

# Personalising Your Water System

## Entering the Settings Menu



Press and hold the **Menu** (≡) button.  
Press the **Menu** (≡) button repeatedly to scroll through the settings.  
Each setting is displayed using a two-letter code **88**.  
You can also adjust the Water Bar settings using the mobile app.

## Settings and their two-letter codes:

**HC** : (HOT-COLD): **Setting the cold, Room Temperature, and hot water temperatures** | Used to set the preset temperatures for cold, room temperature, and hot water.

**CS** : (CUP SETTING): **Setting the preset autofill volumes** | Used to set the autofill preset volumes for cold, room temperature, hot water for a cup, and cold water for a jug. It is recommended to adjust the preset autofill volumes to fit your glasses, cups, bottles, and jugs.

**ES** : **Energy Saving** | Enable or disable Energy Saving mode. In Energy Saving mode, the heating system turns off automatically after the water has boiled, reducing electricity consumption.

**SQ** : **Sounds** | Enable or disable the Water Bar sounds. When sounds are disabled, the Water Bar will beep to alert you when attempting to dispense room temperature or hot water while Child Lock is active, if the UV-C lamp or water filter needs replacement, or if a fault occurs.

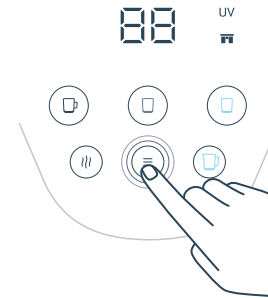
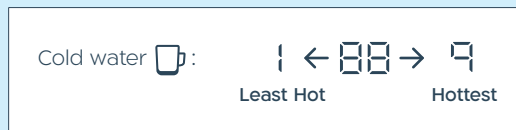
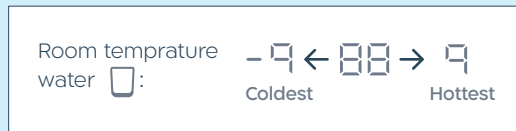
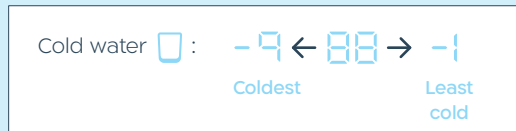
**SL** : **Sleep Mode** | Enable or disable Sleep mode that automatically turns off the display, cooling, and heating systems to save energy.

## Hi Setting the cold, room temperature, and hot water temperatures

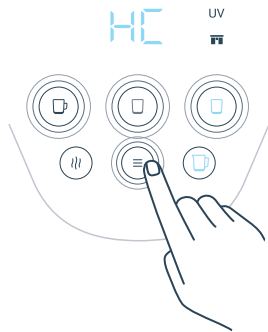
Adjust the temperatures for cold, room temperature, and hot water to suit your preferences, or skip this step to use the default temperature settings.

### Note:

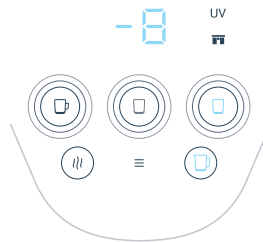
The numbers displayed while adjusting the water temperature ARE NOT the temperature values in °C or °F, but a scale to help you set the preferred temperature.



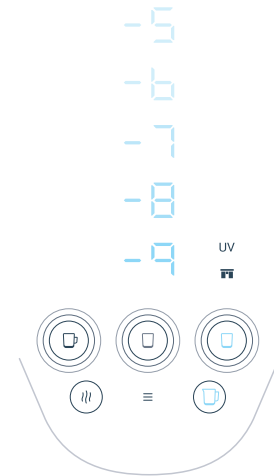
1. Press and hold the **Menu**  button.



2. Press the **Menu** (☰) button repeatedly until **HC** is displayed and the three top button start flashing.



3. Press the **Cold Water** (❄️), **Room Temperature Water** (🌡️), or **Hot Water** (🔥) button. The default temperature value will be displayed.



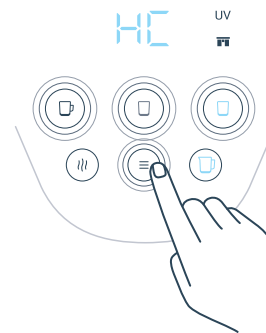
4. Press the **Cold Water** (❄️), **Room Temperature Water** (🌡️), or **Hot Water** (🔥) button to adjust the temperature value.



5. To save the new temperature value, press the **Menu** (☰) button.



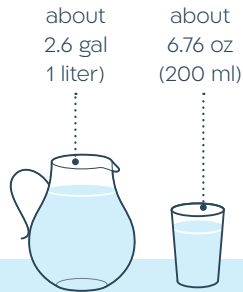
6. **HC** will appear, and the top buttons will start flashing, allowing you to continue adjusting another preset temperature.



7. To exit the Settings menu, press and hold the **Menu** (☰) button.

## ☒ Setting preset autofill volumes

Adjust the preset autofill volumes to fit your glasses, cups, bottles, and jugs.



### Note:

By default, preset autofill volumes are only available for dispensing cold or room temperature water into a cup and cold water into a jug.

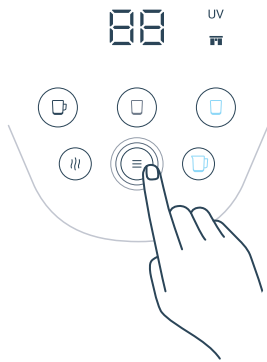
You can set the preset autofill volume for a room temperature or hot water cup only if the water in the tank is warm enough.






If the Room Temperature Water button or Hot Water button is dim, press it to start heating the water.



The maximum available preset autofill volumes are 10 oz (300 ml) for a cup and 50 oz (1.5 litres) for a jug.

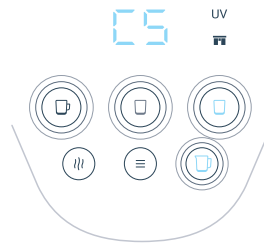





1. Place the glass/cup/jug/bottle on the Drip Tray.



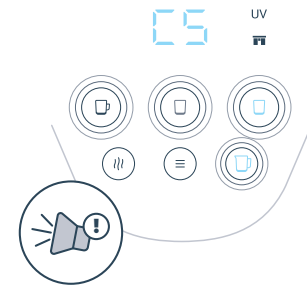
2. To adjust the preset autofill volumes for a cup of **Cold Water** , **Room Temperature Water** , **Hot Water** , and a **Cold Jug of Water** , press and hold the **Menu**  button.

Press the **Menu**  button repeatedly until **05**  is displayed.






3. The **Cold Water** , **Room Temperature Water** , **Hot Water** , and **Cold Jug**  will start flashing.

Press and hold the appropriate button to set the desired preset autofill volume. The longer you hold the button, the larger the preset volume becomes.





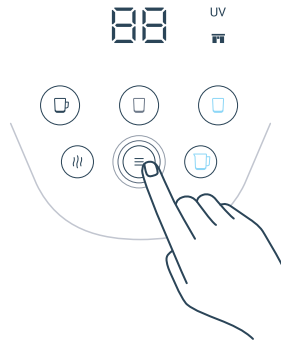
4. When you release the button, it will flash twice and the Water Bar will beep twice to confirm.


The **Cold Water** , **Ambient Water** , **Hot Water** , and **Cold Jug**  buttons will flash, allowing you to adjust another preset autofill volume.

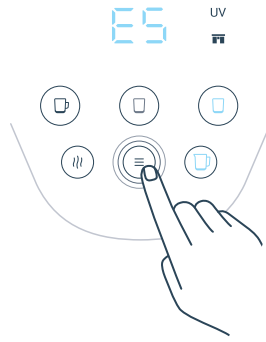
Press the **Menu**  button to save the new setting.


## ES Enable or disable Energy Saving

In Energy Saving mode, the heating system turns off automatically after the water has boiled, reducing electricity consumption. While this mode is active, the Water Bar can only dispense cold water. Pressing the **Room Temperature Water**  or **Hot Water**  button will restart the heating system, and ambient or hot water will be available once it reaches the preset temperature.






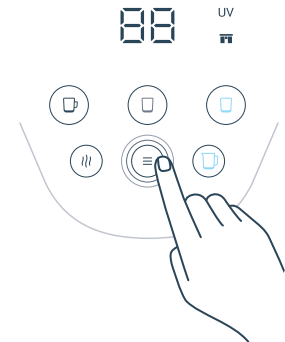
1. Press and hold the **Menu**  button.




2. Press the **Menu**  button repeatedly until **ES** is displayed and the three top button start flashing.



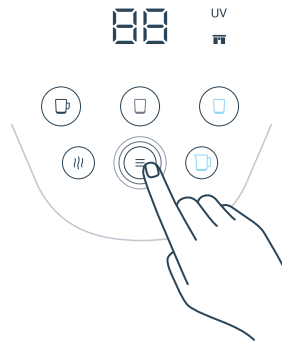
3. Press the **Hot Water**  button to toggle Energy Saving on or off.  
 - on  
 - off



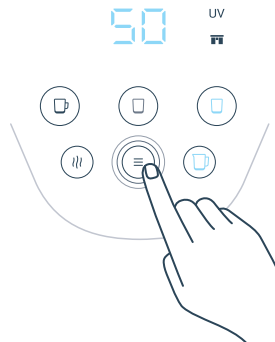
4. Press the **Menu**  button to save your selection, or press and hold it to cancel and exit the Settings menu without saving.

## 50 Enable or disable the Water Bar sounds

When sounds are enabled, the Water System beeps each time a button is pressed. When sounds are disabled, the Water System will beep to alert you when attempting to dispense Room Temperature or hot water while Child Lock is active, if the UV-C lamp or water filter needs replacement, or if a fault occurs.



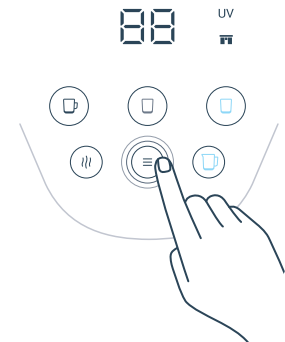
1. Press and hold the **Menu** (≡) button.



2. Press the **Menu** (≡) button repeatedly until **50** is displayed.



3. Press the **Cold Water** (☐) button to toggle Water Bar sounds on or off.  
☐ - on  
☐ - off



4. Press the **Menu** (≡) button to save your selection, or press and hold it to cancel and exit the Settings menu without saving.

## SL Enable or disable Sleep Mode

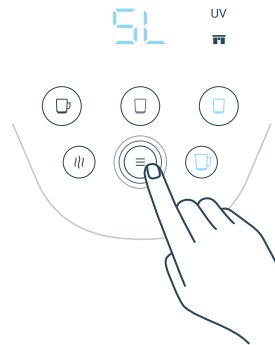
In Sleep mode, the button lights, heating, and cooling systems are turned off. Pressing any button exits Sleep mode.

### Note:

After exiting Sleep mode, the Water Bar may take longer to dispense water as it needs time to reach the preset temperatures.



1. Press and hold the **Menu** (≡) button.

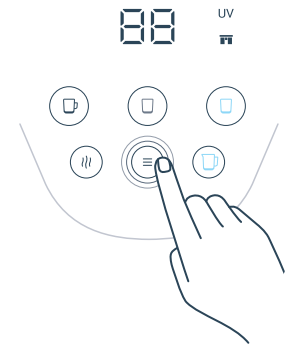


2. Press the **Menu** (≡) button repeatedly until **SL** is displayed.



3. Press the **Cold Water** button to toggle Sleep mode on or off.

on  
off



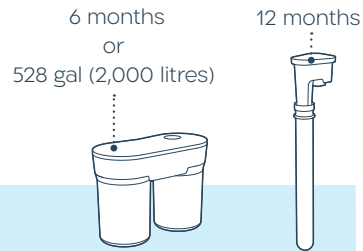
4. Press the **Menu** (≡) button to save your selection, or press and hold it to cancel and exit the Settings menu without saving.

## Maintenance and Routine Care

### Water Filter and UV-C Lamp Replacement

The Water filter reduces heavy metals such as lead and mercury, industrial pollutants, and harmful microorganisms while preserving essential minerals like calcium and magnesium—ensuring your water remains both pure and healthy.

The UV-C lamp enhances purification by further reducing harmful microorganisms.



#### Note:

Replace the water filter every 6 months or after 528 gallons (2,000 litres) of water have been dispensed, whichever comes first. Replace the UV-C lamp every 12 months.

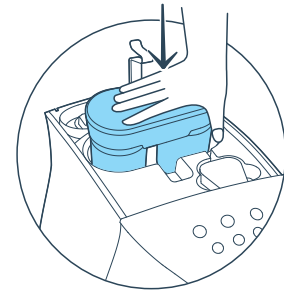
The expiry date shown on the Water System display is a recommendation only. It does not account for external factors that are not under Strauss water control, such as power outages or unplugging the Water Bar. Strauss water's systems track the need for replacement filters and UV lamps. There will be automatically posted out to you as required.

When the water filter or UV-C lamp expires, the corresponding control panel indicators will turn red, indicating a replacement is required.

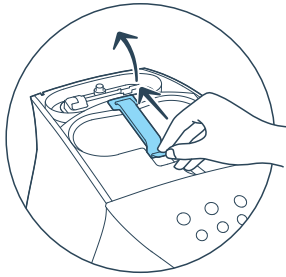
### To Replace the Water Filter:



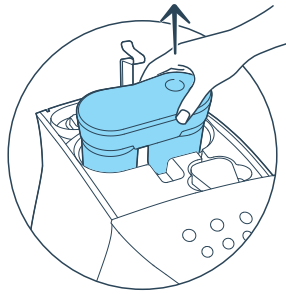
1. Remove the top panel.



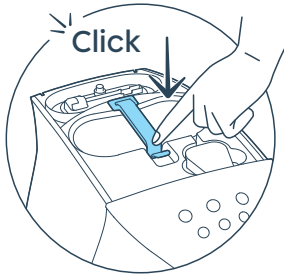
4. Insert the new Water Filter and press it down gently.



2. Press the tab and lift the clip.



3. Carefully pull the water filter upwards to remove it



5. Close the clip until it clicks into place.




6. Reattach the top panel.




**Warning!**

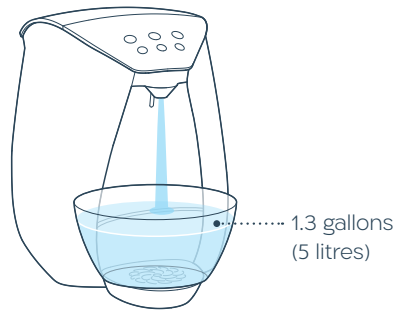
Do not dispense hot water while replacing the water filter.


**Note:**


If the water filter is not installed correctly, has expired, or is not a genuine replacement part, the **Water Filter indicator**  will flash red, accompanied by a single beep, before turning solid red.

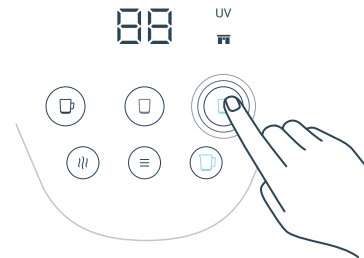
When the water filter is installed correctly, the **Water Filter indicator**  will flash blue and the Water Bar will beep twice, indicating that you can begin flushing the new filter.


## Flushing the New Water Filter



1. Place a suitable container under the spout and press the **Cold Water**  button. The Water Bar will flush the filter with 1.3 gallons (5 litres) of cold water.

To stop the water flow at any time, press any button. To continue, press the **Cold Water**  button again.



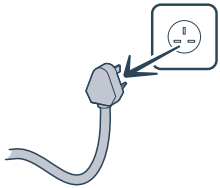
2. Once the flushing is complete, the **Water Filter**  icon will flash blue, accompanied by two beeps, confirming that the filter is installed correctly and ready for use.

The water may appear cloudy during flushing - this is normal.

It is safe to drink the water only after completing the flushing process, which ensures clear, pure, and fresh-tasting water.

**Note:** If the water filter is not installed correctly, has expired, or is not a genuine replacement part, an error message will remain on the display until the issue is resolved.

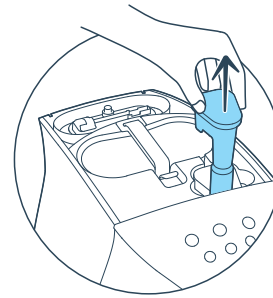
## To Replace the UV-C lamp:



1. Unplug the device from the electrical socket.

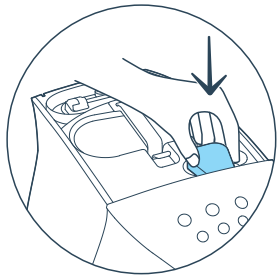


2. Remove the top panel.

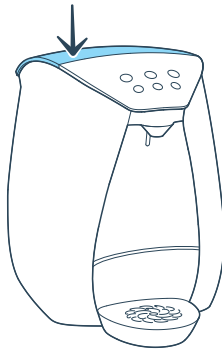


3. Firmly hold both sides of the UV-C lamp head and pull it straight up out of the Water Bar.

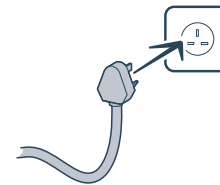
Avoid touching the glass of the UV-C lamp.



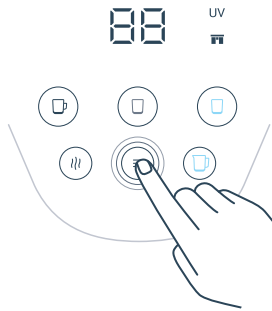
4. Install the new UV-C lamp.



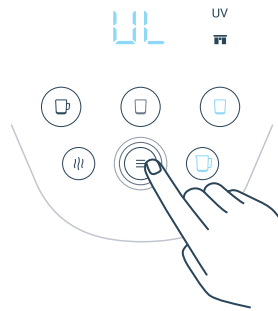
5. Reattach the top panel.



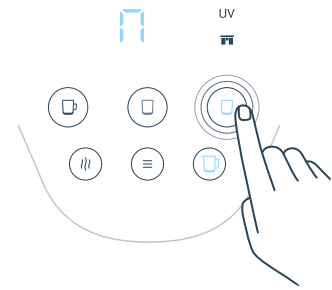
6. Plug the device back into the electrical socket.



7. Press and hold the **Menu** (☰) button to enter the Settings menu.



8. Press the **Menu** (☰) button repeatedly until **UV** is displayed.



9. Press the **Cold Water** (■) button to select New UV-C lamp (■), and then press the **Menu** (☰) button to confirm.

### Warning!

Ultraviolet (UV) radiation is harmful to eyes and skin.

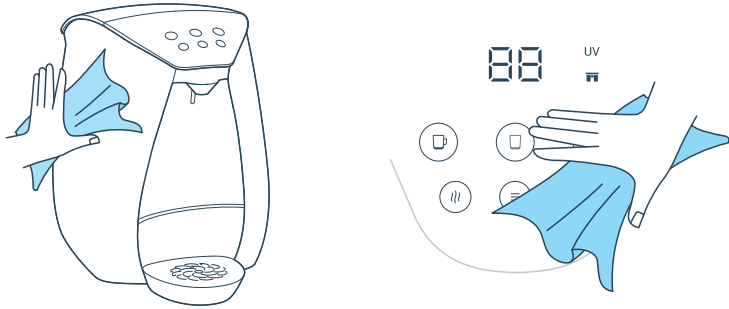


### Note:

If the UV-C lamp is not installed correctly, the UV lamp indicator will flash red, accompanied by a warning beeps, and you will not be able to dispense water.

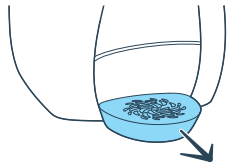
If the UV-C lamp is expired, the indicator will turn solid red.

## Keeping Your Water System Clean



To keep your Water System clean, wipe the exterior with a soft cloth dampened with lukewarm water. Wipe the control panel with a dry cloth.

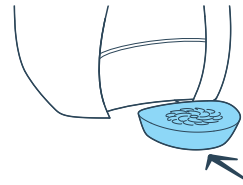
## Emptying and Cleaning the Drip Tray



1. Remove the drip tray.



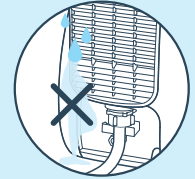
2. Empty and wash it thoroughly with soap and water.



3. Dry and reinstall the drip tray.

### Warning!

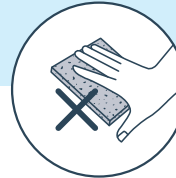
The Water System is connected to an electrical socket - avoid getting moisture near the back of the unit or electrical components.



### Important:







Do not use concentrated detergents or abrasive materials, such as scouring pads, as they may damage the surface.

For best results, use a clean, lukewarm, damp cloth, then follow up with a disinfectant wipe.



Empty the drip tray regularly to prevent overflow. The Water System will display a message when the drip tray needs attention.

## Using the Settings Menu




-  Press and hold to enter the Settings menu
-  Press repeatedly to scroll through the available settings
-  Press once to save changes  / 
-  Press and hold to cancel and exit without saving

### HC (Hot-Cold): Setting the cold, room temperature, and hot water temperatures


The Cold Water , Room temperature , or Hot Water  buttons will start flashing. Press a button to adjust the water temperature. Temperature Scale:

Cold water: -9 (Coldest) to -1 (Cold)  
Hot water: 1 (Hot) to 9 (Very Hot)  
Ambient water: -9 (Least Hot) to 9 (Hot)




### CS (Cup Settings): Setting the preset autofill volumes

The Cold Water , Room Temperature , or Hot Water  buttons will start flashing. Press and hold the appropriate button to set the desired preset autofill volume. The longer you hold the button, the larger the preset volume becomes. The maximum available preset autofill volumes are 10 oz (300 ml) for a cup and 50 oz (1.5 litres) for a jug.

### ES (Energy Saving): Enable or disable Energy Saving mode

The Hot Water  button will start flashing. Press it to toggle Energy Saving mode on or off (  - On,  - Off).

### SL: Enable or disable Sleep mode

The Cold Water  button will start flashing. Press it to toggle Sleep mode on or off (  - On,  - Off).

### SO: Enable or disable the Water Bar Sound

The Cold Water  button will start flashing. Press it to toggle Water Bar sounds on or off (  - On,  - Off).

### CL: Descaling

Follow the descaling instructions provided with the descaling capsule.

## Important Safety Information

1. To prevent the risk of fire or electric shock, only authorised Strauss Water representatives are permitted to service the device.
2. Ensure to plug the device into a properly earthed, single-phase electrical socket to avoid electrical hazards.
3. This device is intended for use in household and small office environments. The device must be operated in accordance with its intended purpose and the instructions provided in this User Guide.
4. This device operates on 120V AC mains power and must be connected to a properly grounded electrical socket, which is protected by a 16A fuse.
5. If the power cable is damaged, immediately unplug the device from the electrical socket and do not use it until it has been repaired.
6. This device dispenses boiling hot water. To prevent injury, exercise caution when using the hot water outlet. Always place your cup on the drip tray before dispensing and never hold the cup while dispensing water.
7. Do not touch the spout while dispensing water, as the water may be hot and could cause scalding.
8. Children must not operate this device without adult supervision.
9. This device is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or those lacking experience and knowledge, unless supervised or given instruction on its use by a person responsible for their safety.
10. Do not use the appliance contrary to the manufacturer's instructions, including use without the filter fitted (see page 22)
11. Do not place the device in direct sunlight or in a hot environment.
12. Please follow the instructions in this user guide for cleaning and descaling the device.
13. Do not fill the water tank with water exceeding 100°F to prevent unpleasant odours or damage to the tank.
14. Do not leave water standing in the water tank for prolonged periods, as this may lead to bacterial growth and unpleasant odours.
15. If the device is found to be defective upon unpacking, do not use it. Contact customer service on +1 646-530-6455.

### Note:

This device uses an open, non-pressurised water system. Some dripping may occur due to thermal expansion; this is normal and expected.

For persistent issues, contact us via our website at [www.strauss-water.com](http://www.strauss-water.com)

or call customer service on +1 646-530-6455

## Declaration of Conformity

The product comply with the following



System tested and certified by NSF International against NSF/ANSI Standards 55 class B, 42, 53 401 for the reduction of substances listed in the PDS.



EPA Company No. 101969-CHN-1

# Performance Data Sheet

Treatment Category	Filtration and Purification Performance (Reduction)		Standards Compliance
Aesthetic impurities	Chlorine		NSF/ANSI 42
	Particles larger than 0.5 micron (Class I)		
Microbiological contaminants	Microbiological treatment UV systems		NSF 55 Class B
	Parasites (Cysts)		NSF/ANSI 53
Harmful Contaminants	Asbestos		NSF/ANSI 53
	Pesticides	Atrazine	
	Heavy metals	Lead	
		Mercury	
Incidental contaminants (e.g., pharmaceuticals, hormones, environmental pollutants)	Environmental contaminants	Bisphenol A	NSF/ANSI 401
		Nonylphenol	
		Linuron	
		TCEP	
		DEET	
		TCPP	
		Metolachlor	
	Hormones	Estrone	
	Drugs	Naproxen	
		Atenolol	
		Carbamazepine	
		Trimethoprim	
		Phenytoin	
	Ibuprofen		
Microplastics			

Strauss Water hereby declares that the systems and their installation methods comply with all applicable national and local regulations.

### Notes:

- The test was conducted in a controlled laboratory environment, following the specified standard. The results listed were obtained under these conditions and may vary in real-world usage.
- This system is designed for use with water that meets the standards for human consumption, The system shall be use with water approved for drinking as defined by the local authorities. It is not intended for use with water from an unknown source or of unknown quality.
- The system is intended for supplementary sanitation of public or other drinking water that has been tested and deemed suitable for human consumption by local health authorities.
- Do not use the Water Bar with water of unknown microbiological quality or with water other than drinking water without adequate disinfection before the water enters the system or after it exits the system.
- In the event of a notice from the local authorities, an alert, or prohibited the consumption of public water, please follow the instructions of the authorities. Once the notice, alert or prohibition has been lifted, please contact Customer Service and follow their instructions before starting to use the Water Bar again.
- Parents or caregivers of infants under one year old should follow the public guidelines for water consumption when providing water to their infants.
- The system releases silver and phosphate ions into the water at concentrations below the approved safe levels for drinking water. If you have any known medical conditions, consult your doctor before using the system.
- If the Water Bar has not been used for more than two days, flush it with 0.53 gallons (2 litres) of cold water before use.

## Safety Instructions

- The Water Bar is intended for use in homes, offices, shops, and other work or living spaces, such as hotels and hostels. If you plan to use it elsewhere, please consult the manufacturer for approval. Always use the Water Bar as intended and follow the manufacturer's instructions.
- This device runs on 120V AC mains power and must be plugged into a properly earthed electrical socket with a 16A fuse for safety.
- Connect the water Bar to an outlet with a residual current device (RCD) that has a rated residual operating current of no more than 30 milliamps.
- Install the Water Bar using only the new pipes supplied by the manufacturer. If you wish to use existing pipes, they must be inspected and approved by an authorised Company representative.
- Caution! Moving the Water Bar may cause water leakage.
- When using and handling the Water Bar, take all necessary precautions as you would with any electrical appliance.
- If the power cord is damaged or faulty, unplug the Water Bar and stop using it. Have the power cord replaced only by an Company authorised representative.
- The Water Bar should only be serviced by the manufacturer.
- The Water Bar dispenses water at a high temperature. As the hot water spout is located near the cold water spout, exercise caution when dispensing hot water. Furthermore, ensure the cup is placed on the Drip Tray and avoid holding it while water is being dispensed.
- Children should be supervised to prevent them from playing with the device. To further ensure safety, activate Hot Water Lock Mode (see Page 28) to prevent unsupervised hot water dispensing.
- This Water Bar should not be used by individuals (including children) with reduced physical, sensory, or mental abilities, or those without sufficient experience or knowledge, unless supervised or instructed on its use by someone responsible for their safety.

- The Water Bar uses a UV-C lamp to disinfect water. Do not operate the UV-C lamp outside the Water Bar. UV-C radiation can cause serious eye and skin damage, even in small doses. Improper use of the Water Bar or damage to the lamp or socket may result in exposure to hazardous UV radiation.
- Review the maintenance and routine care instructions before replacing the water filter or UV-C lamp.

### Note:

- The cooling system contains flammable gas. Do not attempt to service, repair, or modify the cooling system. If the Water Bar is not functioning properly or malfunctions, please contact the Company's Customer Service for assistance. At the end of its life, the device should be disposed of in accordance with electronic waste regulations.

# Technical Data

Power Specifications	
Voltage	120V single-phase
Frequency	50/60 Hz
Cooling Capacity <sup>1</sup>	130 W
Heating Capacity	980 W
Rated Current	9.5 A

Cooling System	
Tank Volume	0.29 gal
Cooling Power <sup>1</sup>	93 W
Cold Water Output <sup>2,4</sup>	2.1 gal (approx. 40 cups) per hour
Cooling Temperature Range	41°F to 61°F (5°C to 16°C)

Dry Weight
26.5 lbs

Water Inlet Pressure	
Min.	1.5 bar / 0.15 MPa / 22 psi
Max. <sup>3</sup>	6 bar / 0.6 MPa / 88 psi

Heating system	
Tank Volume	0.23 gal
Hot Water Output <sup>5</sup>	1.3 gal
Heating Temperature Range	192°F to 205°F (89°C to 96°C)

Water System Dimensions	
Height	14.17 inches (36 cm)
Depth	14.17 inches (36 cm)
Width	10.63 inches (27 cm)

Inlet Water Temperature:	
Inlet Water Temperature:	39°F to 95°F (4°C to 35°C)
The system's inlet is cold water only	

Replacement parts	
UV-C lamp <sup>6</sup>	11 W
MAZE TE water filter	

Service Flow	
Dispensing Cold Water	0.42 gal per minute
Dispensing Hot Water	0.36 gal per minute

1. Evaporation temperature under ASHRAE Conditions: 44°F.
2. The water output was measured at an ambient temperature not exceeding 77°F (25°C), with a supplied water temperature not exceeding 71.6°F (22°C), and calculated based on a standard 6.8 oz (200 mL) cup volume.

3. In case of a higher water pressure, it is necessary to install a pressure regulator on the water line before the device.
4. When dispensing cold water, there is a 90-second delay between one cup and the next.
5. When dispensing hot water, there is a 90-second delay between one cup and the next.
6. The UV-C Lamp must be replaced every 12 months.

7. The Water Filter should be replaced every 6 months or after 528 gallons (2,000 litres) of water have been dispensed, whichever comes first.

For the most current information, visit our website at [www.strauss-water.com](http://www.strauss-water.com)

## Troubleshooting

If a malfunction occurs, refer to the table below to determine whether the issue is with the Water System or the power/water supply.

Error	Possible cause	Suggested solution
The Water Bar does not dispense hot or boiling water.	Child Lock mode is enabled.	Temporarily bypass Child Lock mode by pressing the top left button and the top right button See. page 28.
When using autofill, the glass or jug underfills or overflows.	The preset autofill volume does not match the size of your glass, cup, or jug.	You can adjust the autofill preset volume for cold, room temperature, and hot water, as well as a jug of cold water. For instructions, see page 25.
The water temperature is too low or too high.	The preset dispensing temperatures are not set according to your preferences.	You can adjust the preset dispensing temperatures for cold, mixed, and hot water to match your preferences. The jug dispensing temperature is the same as the cold water temperature. For instructions, see page 23.
Water takes longer to heat up or boil.	The Water Bar is in Energy Saving mode.	Turn off Energy Saving mode. For instructions, see page 29.
	The Water Bar is in Sleep mode.	Turn off Sleep mode. For instructions, see page 34.
The Water Filter indicator is red.	The Water Filter has reached the end of its life and needs to be replaced.	For instructions, see page 42.
The UV-C Lamp indicator is red.	The UV-C Lamp has reached the end of its life and needs to be replaced.	For instructions, see page 44.
The Drip Tray is full.	The Drip Tray is full.	Empty the Drip Tray. For instructions, see page 40.

The Water Bar is open-safe and the tanks are not pressurised (there are no valves behind the hot and cold water tanks). As a result, some dripping may occur due to water expansion. This is a normal.



Manufacturer: W.I.K  
Country of Manufacture:  
Shenzhen, China  
For Strauss-Water. LTD



Importer: YJC TRADE LLC  
NEW YORK, NY, 10046  
United States



You can also view this  
booklet on the website  
[www.strauss-water.com](http://www.strauss-water.com)



+1 646-530-6455

**The content of this booklet may be periodically updated.  
For the latest information, visit the Strauss-water website.**

\*Updates on the company website are binding updates.